



Last Updated: 03/09/2022

## Rate Increases for Congregate Residential and Agency-Directed Individual Supported Employment Services - Effective July 1, 2008

The purpose of this memo is to inform you of changes in the payment rates for congregate residential and agency-directed individual supported employment effective for dates of service on or after July 1, 2008. As directed in the 2008 Appropriation Act:

1. **Congregate Residential** rates under the ID/MR Waiver will be increased 3.6 percent as mandated by Item 306.TT of the Act.
2. **Agency-Directed Individual Supported Employment** rates under the ID/MR, DD, and DS Waivers will be realigned to be consistent with individual supported employment rates established and updated by the Department of Rehabilitative Services (DRS). The Medicaid rates will reflect the DRS rates for individual supported employment services provided to individuals who are not eligible for Medicaid-reimbursed services. The DRS rates are available on the DRS website at <http://www.vadrs.org/essp/esolist.asp>. This change in Medicaid reimbursement is mandated by Item 306.RR of the Act. Supported employment providers who do not have a DRS rate will be paid the current rate.

The following rates will be implemented for dates of service on or after July 1, 2008:



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<b>National Code</b>	<b>NOVA/ROS</b>	<b>Code Description</b>	<b>Rates Effective 7/1/2007</b>	<b>New Rates Effective 7/1/2008</b>
97535	NOVA	Congregate Residential Support	<b>\$17.02</b>	<b>\$17.63</b>
97535	ROS	Congregate Residential Support	<b>\$14.80</b>	<b>\$15.33</b>
H2023	NOVA	Agency-Directed Individual Supported Employment	<b>\$20.29</b>	<b>DRS Rates</b>
H2023	ROS	Agency-Directed Individual Supported Employment	<b>\$17.64</b>	<b>DRS Rates</b>

NOVA=Northern Virginia ROS=Rest of State

## **PROVIDER ENROLLMENT**

Providers that are not enrolled to provide supported employment services under the ID/MR, DD and DS Waivers must submit a completed provider enrollment package to First Health Services Corporation (FHSC). FHSC is the fiscal agent for the Virginia Medical Assistance Program and administers all provider enrollment functions for Virginia Medicaid. The enrollment package can be acquired at [www.dmas.virginia.gov](http://www.dmas.virginia.gov) (then click on **Provider Enrollment** on the left-side menu) or by contacting:

First Health Services - Provider Enrollment Unit

P.O. Box 26803

Richmond, VA 23261-6803

1-888-829-5373 (in-state, toll-free  
long distance) 1-804-270-5105  
(Richmond area and out-of-state)  
Fax: 1-804-270-7027



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**For DRS enrollment and certification questions, please contact:**

E. Scott Fraley,  
Program Specialist  
Supported Employment  
DRS

8004 Franklin Farms  
Drive Richmond, VA  
23229

1-804-662-7016

## **ELIGIBILITY AND CLAIMS STATUS INFORMATION**

DMAS offers a web-based Internet option (ARS) to access information regarding Medicaid or FAMIS eligibility, claims status, check status, service limits, prior authorization, and pharmacy prescriber identification. The website address to use to enroll for access to this system is <http://virginia.fhsc.com>. The MediCall voice response system will provide the same information and can be accessed by calling 1-800-884-9730 or 1-800-772-9996. Both options are available at no cost to the provider.

## **"HELPLINE"**

The "HELPLINE" is available to answer questions Monday through Friday from 8:30 a.m. to 4:30 p.m., except on state holidays. The "HELPLINE" numbers are:

1-804-786-6273	Richmond area and out-of-state long distance
1-800-552-8627	All other areas (in-state, toll-free long distance)



Please remember that the “HELPLINE” is for provider use only. Please have your Medicaid Provider Identification Number available when you call.

## **COPIES OF MANUALS**

DMAS publishes electronic and printable copies of its Provider Manuals and Medicaid Memoranda on the DMAS website at [www.dmas.virginia.gov](http://www.dmas.virginia.gov). Refer to the “DMAS Content Menu” column on the left-hand side of the DMAS web page for the “Provider Services” link, which takes you to the “Manuals, Memos and Communications” link. This link opens up a page that contains all of the various communications to providers, including Provider Manuals and Medicaid Memoranda. The Internet is the most efficient means to receive and review current provider information. If you do not have access to the Internet or would like a paper copy of a manual, you can order it by contacting Commonwealth-Martin at 1-804-780-0076. A fee will be charged for the printing and mailing of the manuals and manual updates requested.

## **PROVIDER E-NEWSLETTER SIGN-UP**

DMAS is pleased to inform providers about the creation of a new Provider E-Newsletter. The intent of this electronic newsletter is to inform, communicate, and share important program information with providers. Covered topics will include changes in claims processing, common problems with billing, new programs or changes in existing programs, and other information that may directly affect providers. If you would like to receive the electronic newsletter, please sign up at [www.dmas.virginia.gov/pr-enewsletter.asp](http://www.dmas.virginia.gov/pr-enewsletter.asp).

Please note that the Provider E-Newsletter is not intended to take the place of Medicaid Memos, Medicaid Provider Manuals, or any other official correspondence from DMAS.